



Fun Kids Blaxland

Frequently Asked Questions

Who is Fun Kids?

Fun Kids is an Out of School Hours Care (OSHC) provider. The majority of our OSHC services are in the Blue Mountains area. Our educators are all from the local areas.

What is your service at Blaxland Public School called and what services do you provide?

Our OSHC service name at Blaxland Public School is called Fun Kids Blaxland. We provide before school care and after school care.

At this stage, we do not provide any vacation care at Blaxland Public School. We have vacation care services in nearby schools such as Mount Riverview Public School (Fun Kids Mt Riv) and Glenbrook Public School (Fun Kids Glenbrook). Families at Blaxland Public School will receive vacation care programs for these schools if they wish to make a booking.

When is your first day?

Our first day at Blaxland Public School is Monday 5 December 2022 (Week 9 Term 4).

Where is Fun Kids Blaxland located?

Fun Kids Blaxland will be in the existing Scoosh room from Monday 5 December to Friday 16 December 2022. Beginning from Day 1 Term 1 in 2023, Fun Kids Blaxland will be in the school hall.

What are your opening hours?

Before school care runs from 6:30am to 9:00am. After school care runs from 3:00pm to 6:30pm.

What are your contact details?

Service mobile: 0468 814 884

Service email: blaxland@funkids.com.au

Website: www.funkids.com.au

Do you provide breakfast and afternoon tea?

Yes, Fun Kids Blaxland will provide breakfast for before school care and afternoon tea for after school care, both of which are included in our fees.

Who are your educators?

Fun Kids Blaxland has a combination of new and existing educators from Scoosh.

We are currently finalising a permanent Coordinator who will start in the new year. Fun Kids Blaxland is working to retain the existing educators at Scoosh so that families and children will still be able to see faces they are familiar with.

Do you provide permanent and casual bookings?

Fun Kids Blaxland accepts both permanent and casual bookings. All bookings can be made via phone call, text message or email. For casual bookings, please check with us to see if there is available placement. Our staff will confirm the bookings with you once it is received.

What is your cancellation policy?

All booking cancellations need to be notified in writing either via text message or email.

A 2 weeks notice period is required for all permanent bookings.

All casual bookings that are not cancelled by bell time will be charged.

What are your fees?

We are approved by Centrelink for families to receive Child Care Subsidy (CCS). All fees below are pre-CCS amounts. The amount of CCS depends on each family's circumstances.

Before school care - \$18.00

After school care - \$26.00

All casual bookings for before and after school care will incur an additional \$5.

Please note that due to the time limitations, Child Care Subsidy may not be approved for Fun Kids Blaxland by the Department of Education before 5 December 2022. **This means that for from 5 December to 16 December 2022, families may have to pay full fees** while the Department undertakes the approval process. It is our understanding that any retrospective Child Care Subsidy from 5 December may be paid once the approval is complete.

If you are facing financial difficulties with paying full fees, please let us know as soon as possible.

Do you charge any bonds or enrolment fees?

Fun Kids Blaxland does not charge any bonds or enrolment fees.

What are your payment options and how often do I need to pay?

Our preferred payment method is via direct debit. We have both bank account and credit card options. You will need to complete a direct debit form. Only one direct debit form is required per family. Payment of your gap fees is on a weekly basis.

Do you charge in advance or in arrears?

Fun Kids Blaxland always charges in arrears on a weekly basis.

For example, if your child attends Fun Kids Blaxland from Monday 5 December to Friday 9 December 2022. Your child's attendance for that week will be submitted to Centrelink on Friday night.

The weekly invoice statement for the week Monday 5 December to Friday 9 December will be emailed to you on Monday 12 December. A direct debit will come out from your nominated bank account or credit card on Thursday 15 December.

How do I enrol my children with Fun Kids Blaxland?

In order to enrol with Fun Kids Blaxland, please complete an Enrolment Form and a direct debit form. An Enrolment Form is required for each child. For direct debit form, only one form is required per family.

Once the forms are completed, please email them to blaxland@funkids.com.au or drop them off with the school office.

What do I do once I send in my enrolment form?

You will receive a confirmation of enrolment from our service when your enrolment form is handed in. Once confirmed, please log onto the MyGov website or your Centrelink mobile app to confirm your children's enrolment with Fun Kids Blaxland. To find out how to confirm your children's enrolment, please visit the following webpage.

<https://www.servicesaustralia.gov.au/confirm-enrolment-for-child-care-subsidy?context=41186>

Do I still have to provide immunisation/birth certificate information as I already provided to Scoosh?

Yes. Under the childcare regulations, new providers are required to obtain immunisation and birth certificate information from all families.

What happens to my Before and After School Care Voucher?

For any Before and After School Care voucher credits that remains with Scoosh, Fun Kids Blaxland is not able to transfer the credits to our service. Under the rules of Service NSW, a before and after school care voucher can only be redeemed once by one provider only. Any remaining credits as at 30 June 2023 will be refunded back to Service NSW by the provider that redeemed the voucher.

For all new vouchers that have not yet been redeemed, Fun Kids Blaxland will be able to accept them.